

 **5,876**

households assisted

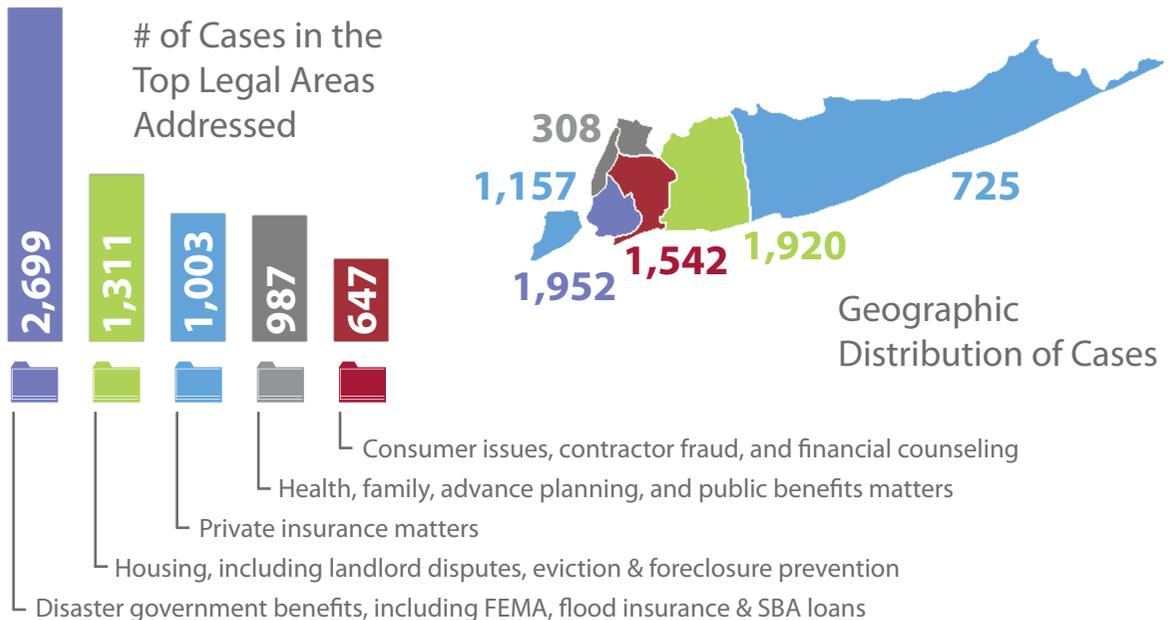
 **7,712**

cases handled

 **16,335**

household members benefited

In the first 12 months after Sandy, NYLAG's Storm Response Unit provided free civil legal services that benefited 16,335 New Yorkers impacted by the Superstorm across New York City and Long Island.



Notes: An additional 1,065 cases handled in other legal areas; an additional 108 cases handled for clients outside the 7 counties shown.

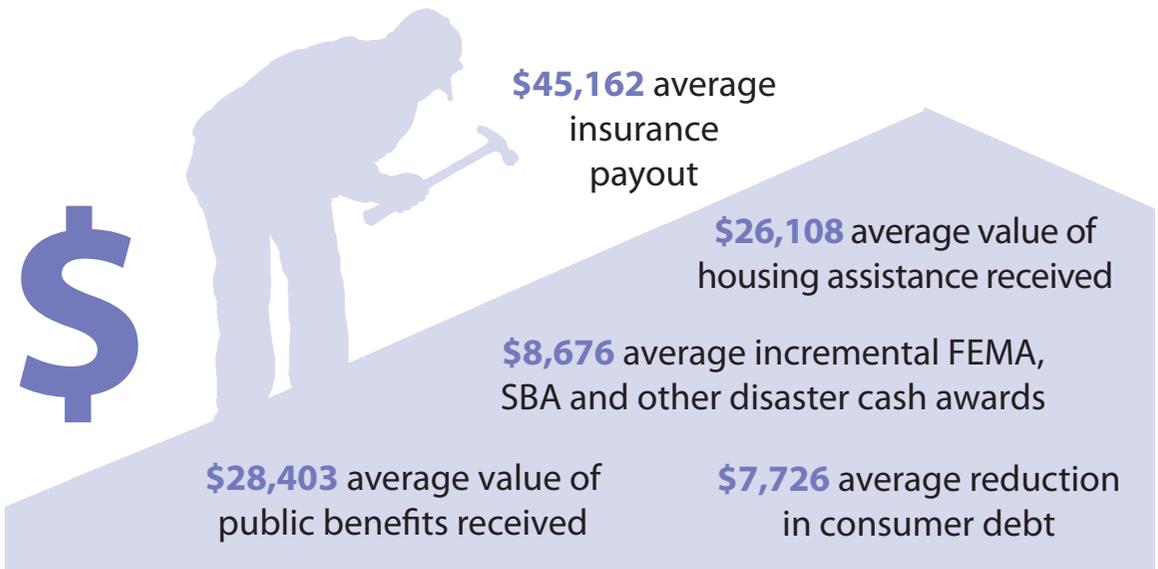
Monetary Benefits as of October 28, 2013

\$22,964,776*

total direct dollars achieved for Sandy victims in payments and savings.

11:1

For every \$1 expended, NYLAG's Storm Response Unit has thus far produced \$11 in direct monetary benefits for storm victims.



Impact of Advice & Counsel

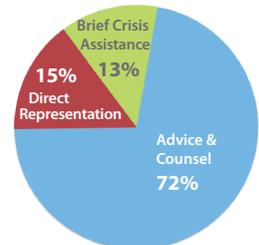
A extensive survey of clients who received advice & counsel from a NYLAG attorney revealed that after speaking with the attorney:

69% understood the steps they needed to take to resolve their Sandy-related issues.

68% took steps to resolve their Sandy-related issues.

59% of those who took steps reported that speaking with the attorney helped ease or resolve their legal issues.

Level of Service Provided to Clients



 **35** paid staff

 **200** volunteers

 **1,500** advocates who attended NYLAG-run trainings

NYLAG's Storm Response Unit was staffed by 35 paid professionals and more than 200 volunteers. Below are the direct monetary benefits this team achieved for clients.

Top Lump Sum Awards & Savings

 **\$10.9 million** in homeowners and flood insurance payouts

 **\$5.4 million** in FEMA, SBA, and other disaster cash awards

 **\$1.7 million** in rent abatements, returned security deposits and other housing awards

 **\$254,074** in rent reductions and other housing savings

 **\$166,571** in ended wage garnishment and other consumer savings

 **\$107,700** in decreased insurance premiums and other savings

Top Recurring Benefits & Savings

 **\$2.1 million** in Section 8 transfers, housing vouchers, mortgage modifications and other recurring housing benefits

 **\$1.3 million** in food stamps, SSI/SSD, Medicaid/Medicare and other public benefits awards

 **\$209,484** in reductions to Medicare/Medicaid premiums and other recurring savings

*This figure includes \$11,513,610 in known direct monetary benefits and savings achieved for clients who received direct representation. Based on the results of an extensive survey of advice-only clients with 334 respondents, NYLAG conservatively estimates that its interventions helped secure an additional \$11,451,166 in direct payments and savings for clients. This data is calculated with a +/- 5.4% (or \$715,000) margin of error with a 95% confidence level.

Intake Methods

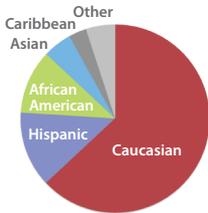
NYLAG used a 3-prong approach to reach clients via a widely publicized hotline, a network of intake sites at community partners, and the Mobile Legal Help Center, a unique 41' law office and courtroom on wheels.

 **2,613** calls to NYLAG's Storm Help Hotline

 **2,391** Sandy victims met with NYLAG at a local community site

 **872** Sandy victims visited NYLAG's Mobile Legal Help Center

Client Ethnicity



1 in 4
clients spoke a
primary language
other than English

Community Partner Sites

- Beth Israel Medical Center
- Camp Bulldog
- Catholic Charities
- Coney Island Hospital
- Council of Peoples Organization
- CYS (Seagate)
- Edith & Carl Marks JCH of Bensonhurst
- El Salvador Consulate
- Federal Reserve Bank of New York
- FECS
- Friedberg Jewish Community Center
- Gerritsen Beach Veggies
- Health and Welfare Council of Long Island
- Island Harvest
- Jewish Community Center of the Greater Five Towns
- Jewish Community Council of Greater Coney Island
- Jewish Community Council of the Rockaway Peninsula
- Kingsbay Y
- Long Beach Christmas Angel
- Long Beach Latino Civic Association
- Long Beach Martin Luther King Center
- Metropolitan Council on Jewish Poverty
- Nassau County Bar Association
- NYC/FEMA Recovery Centers
- Pal Miccio
- Project Hope
- Queens Jewish Community Council
- Shorefront Jewish Community Council
- Shorefront Y
- Staten Island Jewish Community Center
- Temple Israel
- The INN
- Touro Law School
- The Unmet Needs Roundtables (NYC & Long Island)

Ongoing Need

72% of surveyed clients still have unreimbursed Sandy-related expenses.

55% of surveyed clients report needing additional legal assistance with Sandy-related matters.

35% of surveyed clients are still displaced from their homes one year later.

2,145 cases for Sandy victims remain open at NYLAG.

200 new Sandy cases opened in October 2013 alone.

This report was produced with guidance from Michael P. Lustig, independent economic consultant, via the UJA-Federation Management Assistance Program, and Keri-Nicole Dillman, Ph.D., independent evaluation and learning consultant.

ROBIN HOOD
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