



212-584-3365 Stormhelp@nylag.org

# STORM RECOVERY

As New Yorkers continue to feel the aftershocks of Superstorm Sandy, NYLAG provides long-term, comprehensive legal services to vulnerable clients throughout the five boroughs and Long Island. NYLAG launched its Storm Response Unit in the immediate aftermath of Sandy and today is the largest provider of Sandy-related legal services in New York State, committed to helping victims of the Storm deal with a wide range of legal issues, including:

### DISASTER BENEFIT PROGRAMS

- Disputing FEMA recoupment letters
- Build it Back
- NY Rising

### HOMEOWNER'S AND FLOOD INSURANCE ISSUES

- 2015 FEMA flood insurance claim review
- Insurance denials and underpayments
- NYS homeowner's insurance mediation program

### HOUSING AND FORECLOSURE MATTERS

- Eligibility for disaster housing vouchers
- Landlord/tenant disputes
- Mortgage and foreclosure issues

### CONSUMER MATTERS

- Contractor and other disaster-related frauds
- Mechanic's liens
- Financial and debt counseling
- Bankruptcies and credit problems

### HELP FOR IMMIGRANT VICTIMS OF SANDY

After Sandy, many immigrants and households with immigrants received incorrect information about how their immigration status impacted their eligibility for disaster relief programs. As a result, some families may not have received all the financial help available for recovery. Visit [www.nylag.org/StormHelp](http://www.nylag.org/StormHelp) for more information.

### COMMUNITY OFFICES

The Storm Response Unit continues to work within the communities in New York City and Long Island most affected by Superstorm Sandy. These sites include the community-based organizations, courts and other agencies with which we have existing community offices and long-standing partnerships.



In addition, NYLAG's Mobile Legal Help Center, a legal services office and courtroom on wheels travels to neighborhoods across New York City and Long Island, bringing free civil legal services to isolated communities. For more information and up-to-date calendars for community offices and the Mobile Legal Help Center, visit our website, [www.nylag.org/StormHelp](http://www.nylag.org/StormHelp).

Individuals seeking assistance with Sandy-related legal issues can call our hotline at 212-584-3365 or email us at StormHelp@nylag.org.

